

## Annex E

### Objections / Comments Relating to the Market Area

| <b>Ref</b>   | <b>Comments</b>  | <b>Officers response</b>   | <b>No.</b> |
|--|--|--|------------|
| 1, 2,<br>4, 6,<br>8, 9,<br>11,<br>15,<br>20,<br>21,<br>37,                 | Extends the working day for market traders / farmers.  | Noted.   | 11         |
| 1  | The changes don't help traders in a recession.   | The aim is to improve the shopper /visitor experience in the city centre to encourage them to stay longer. | 1          |
| 1  | These changes will also affect small shop keepers and we don't want just big name stores in York.                  | The aim is to improve the shopper /visitor experience in the city centre to encourage them to stay longer. | 1          |
| 1, 4   | Additional vehicles, used by traders, on the road around 5pm.  | Noted.   | 2          |
| 2, 8,<br>19,<br>20,  | Very little business is carried out late afternoon   | Noted.   | 4          |
| 2, 3,<br>4, 5,<br>6, 7,<br>8, 9,<br>10,<br>16,<br>17,<br>19,<br>21,<br>37, | Takes longer to get home because travelling at the same time as everyone else.                                     | Noted.   | 14         |
| 3, 4,<br>5, 6,<br>7, 9,<br>10,<br>16,<br>17,<br>37,                        | The additional hour at the end of the day is not generating extra income and has increased costs (wages, overtime) | The aim is to improve the shopper /visitor experience in the city centre to encourage them to stay longer. | 10         |

|                   |   |  |   |
|-------------------|---|--|---|
| 3                 | Concerned about security packing up in the dark   | The times for access to the market area were relaxed for the winter period (November to February half term) on Sundays through to Friday to take account of the outdoor trading conditions such as adverse weather.  | 1 |
| 8                 | The finish time should be earlier because people tend to buy earlier in the day because they do not want produce that's been out in the sun on a stall all day. | Ending the markets earlier is not in all stall holders interests and allowing vehicles in to the area would compromise the footstreets effectiveness.  | 1 |
| 11                | The extra hour exceeds the driver working hours for a lorry and exceeds EU working time directives  | Noted and it is acknowledged that some businesses may have to alter some of their long established routines.   | 1 |
| 11,<br>15,        | Causes hardships to traders and their families  | Noted.   | 2 |
| 11                | This will lead to a large reduction in traders using the market.  | This has not been reported as a problem.   | 1 |
| 12,<br>13,<br>14, | Objects to the extended hours (no reason given)   | Noted.   | 3 |
| 18                | In poor weather there are very few customers and it takes longer to get home in the traffic.  | The Market manager does operate a flexible closing time on these occasions. In addition, the times for access to the market area were relaxed for the winter period (November to February half term) on Sundays through to Friday to take account of the outdoor trading conditions such as adverse weather. | 1 |
| 19                | Too late to buy stock for the following days trading because of the extra hour at the end of the day.   | Noted and it is acknowledged that some businesses may have to alter some of their long established routines.   | 1 |
| 22                | The market traders vehicles cause additional congestion in Goodramgate around   | Whilst this may happen from time to time some congestion in Goodramgate around the   | 1 |

|    |  |  |   |
|----|--|--|---|
|    | 5pm  | end of the footstreet hours of operation has also been reported around the previous finish times.  |   |
| 37 | No increase in customers even in good weather has been noted over the course of the experimental period.   | Noted.   | 1 |
| 37 | More difficult for drivers to get into York to collect stall, wares, etc.  | Allowing vehicles in to the area would compromise the footstreets effectiveness.   | 1 |
| 23 | <p><b>Support</b></p> <p>Business has improved due to others vans not blocking the stall.</p> <p>Potential customers are staying longer.</p> <p>Some customers choose to buy heavy or perishable goods at the end of the day on the way home.</p> <p>Fewer vehicles in the area make it safer for people.</p> <p>Suggests some flexibility of hours for market during the winter period.</p> | <p>This was one of the hoped for aims.</p> <p>Conflicts with others views but may be due to different trading position</p> <p>Difficult to quantify as recorded injuries have long been very low in the city centre.</p> | 1 |